

# Troubleshooting Guide: ZTE MF65



Once you've activated your service and inserted your SIM, connect to your Globalgig hotspot by searching for the Wireless network corresponding with your hotspot's SSID.

The SSID and WiFi Key can be found on the inside of the battery cover.

Use the WiFi Key as the network password.

Once connected to the network, open your browser and type **192.168.0.1** into the web address bar.

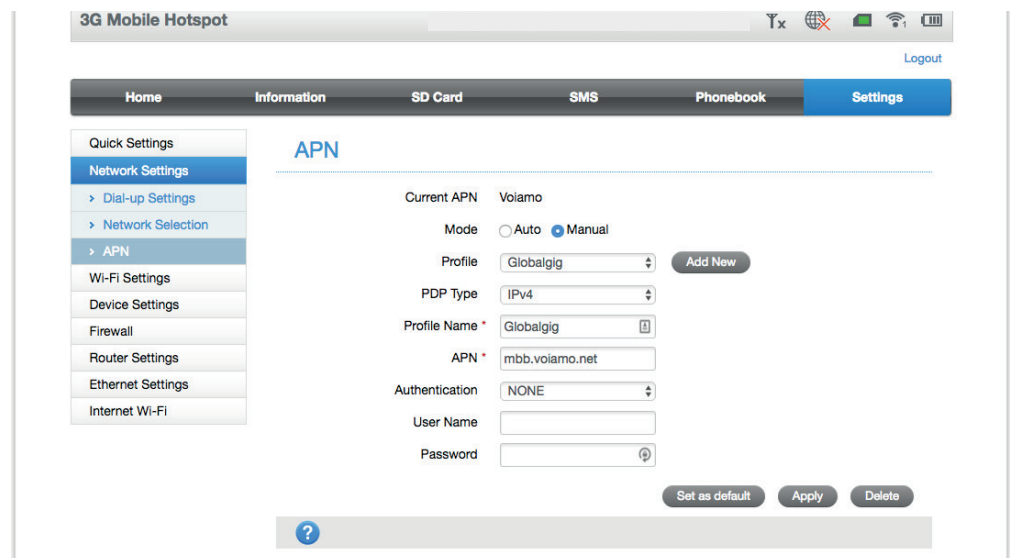
To log in enter default username **admin** and default password **admin**

In the top menu bar go to **Settings > Network Settings > APN**

Select **Manual > Add New > Set profile name as Globalgig > Set APN as mbb.voiamo.net**

Leave all other fields as they are > Click **Apply**

This will return you to automatic APN. Please select manual, then choose the profile you have created and click set as default

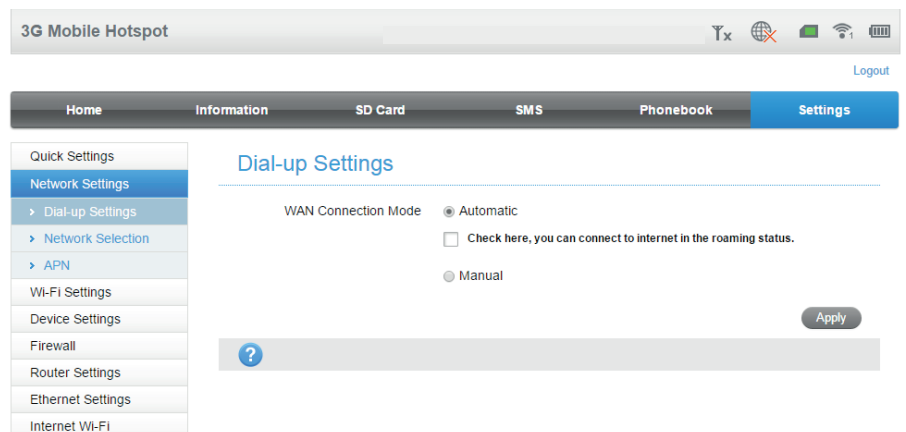


Now enable data roaming:

Select **Settings > Network Settings > Dial-up Settings**

**Tick** the box saying **connect to internet in the roaming status**

Click **Apply > Click Connect**



If the connection is still not working, please try the APN **mbb.mobi-data.com**

*Please note: If connection issues persist switch the device off and on again then double check your APN and data roaming settings.*